

# B.HACKING STUDIO – GENERAL TERMS & CONDITIONS

These Terms & Conditions apply to all services, programs, session packages, and memberships offered by **B.Hacking Studio GmbH**, located at Huebweid 1, 6340 Baar, Switzerland. By purchasing or participating in any of our offerings, the client confirms they have read, understood, and agreed to the following terms.

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## 1. GENERAL TERMS

- All services, programs, and memberships are **personal and non-transferable**.
  - Clients must be **18 years or older** to participate.
  - All offerings are subject to **availability** and must be **booked in advance**.
  - **B.Hacking Studio reserves the right** to update offerings, schedules, pricing, and terms with prior notice.
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## 2. BOOKINGS, CANCELLATIONS & USAGE

- A maximum of **four different treatments per day** is allowed.
  - The **same device may not be used more than once per day** to avoid overstimulation.
  - **Sessions must be cancelled or rescheduled at least 4 hours in advance**. Late cancellations or no-shows will count as used sessions and are non-refundable.
  - Preferred time slots are **not guaranteed**, especially during peak hours.
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## 3. HEALTH & LIABILITY

- All clients participate at their **own risk**.
  - Clients confirm that they are in **good general health** and are encouraged to consult a medical professional before beginning new treatments.
  - B.Hacking Studio is **not liable** for injuries, side effects, or health outcomes resulting from its services.
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## 4. DATA PROTECTION & PRIVACY

- Personal data is used **solely for scheduling, communication, and internal administration**.

- Data will **not be shared with third parties** without prior consent.
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## 5. INSURANCE REIMBURSEMENT

- Some services may be eligible for **partial reimbursement** through private or supplementary health insurance.
  - It is the client's responsibility to check eligibility. B.Hacking Studio **does not guarantee** reimbursement.
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## 6. ACCEPTANCE OF TERMS

By purchasing any service, session, program, or membership, the client confirms that they:

- Have read and understood these Terms & Conditions
  - Agree to comply with all studio policies and procedures
  - Accept all associated risks and limitations
  - Acknowledge that booking and subsequent payment constitute **acceptance of this agreement and serve as a digital signature**
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## ADDITIONAL TERMS PER SERVICE TYPE

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### A. INDIVIDUAL SERVICES & SESSION PACKAGES

- **Session packages** are valid for a limited time (typically 3 months from purchase).
  - Unused sessions **expire at the end of the validity period** and are non-refundable.
  - Packages are for **specific devices** and may not be exchanged or transferred once purchased.
  - Additional sessions may be purchased separately. These do **not include membership benefits** unless explicitly stated.
  - All packages must be **paid in full at the time of purchase**.
  - Refunds are only possible in case of **documented medical emergencies**, subject to review.
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### B. FIXED-DURATION WELLNESS PROGRAMS

(e.g. *Immunity Support, Energy Boost, Deep Detox*)

- Programs include a **set number of sessions** recommended to be completed in **2 months**.
- A **maximum of 3 months** is allowed to complete the program.
- **Unused sessions expire** after this period and are non-refundable.
- Programs are **not part of memberships** and cannot be paused or extended.
- Program fees must be **paid in full before the first session**.
- Programs are **non-refundable**, except for medical emergencies (with documentation).

- B.Hacking Studio does not guarantee any specific wellness or health outcomes.
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### **C. MEMBERSHIPS**

*(Bronze, Gold, Platinum)*

- Memberships require a **minimum 3-month commitment**.
- After 3 months, memberships renew **monthly** and can be cancelled with **1 month's notice in writing** (email accepted).
- Memberships include **monthly session quotas** that do **not carry over** if unused.
- Additional services may be booked at **discounted member rates**, depending on the plan.
- Membership benefits (e.g. discounts, assessments) are **non-transferable** and valid only during an active membership period.
- **Late or failed payments** may result in restricted access until resolved.
- Cancellation does not release the client from obligations during the **current billing cycle**.

#### **Platinum Membership – Full Access:**

Includes access to all studio treatments with **weekly session limits**, based on professional guidelines to maximize benefits while preventing overstimulation:

- **Iyashi Dome** – Up to 2 sessions/week
- **Cryotherapy** – Up to 4 sessions/week
- **Cellgym** – Up to 2 sessions/week
- **Neurosonic Recliner** – Up to 3 sessions/week
- **JOOVV + Power Plate** – Up to 3 sessions/week
- **BioCharger** – Up to 3 sessions/week
- **TheraLight** – Up to 3 sessions/week
- **Dry Floating** – Up to 3 sessions/week